

Policy for Dormant / In-active account

Categorisation of Dormant Account:

When there is no transactions have taken place in client's account during the last 24 months / 2 Years from the date of last transaction, it will be considered as dormant / in-active account.

Reactivation of Trading Code:

A client's trading account will be re-activated, on submission of proof of identity (POI) and proof of address (POA) alongwith the client's request letter where the account is suspended due to dormant / inactive status or on submission of such other information/ documents as deemed fit by FCSL.,

Returning of Dormant Account Assets :

If the account status is tagged as dormant / in-active account, the surplus funds or securities lying with Fortune shall be refunded / returned to clients to their Bank A/c. / DP Account for their Funds and Securities respectively as per details available in Account Opening Form.